

Position Description

Position Title	Reconnect Practitioner
Department	Early Intervention Services
Program	Various
Location	Launceston
Classification	Level 4

About Relationships Australia Tasmania

Relationships Australia Tasmania (RA Tas) is a leading provider of relationship support services. Our vision is for all Tasmanians to enjoy positive, respectful and fulfilling relationships. Our services are for everyone, regardless of race, social status, sexual orientation, gender identity or intersex status.

Our Values

At Relationships Australia Tasmania we believe that we should be:

- Willing to serve
- In it together
- People matter
- Looking forward

Position Summary

The client services provided in Early Intervention Services are primarily focussed on working with individuals, children and families in response to any type of relationship or life issue and to improve their mental health and/or personal health & wellbeing.

The Reconnect Practitioner will work in Early Intervention Programs, specifically providing services to young people through the Reconnect Program. The primary purpose of this position is to provide therapeutic casework, group work and community capacity building to young people, their families and support networks.

Issues such as homelessness, disengagement from formal education, alcohol and other drug misuse and cultural connection are addressed in an early intervention setting.

Key Areas of Responsibility

- Provision of professional and appropriate therapeutic casework to young people and their families to provide support to maintain and increase engagement with education, training, community, family and culture where issues such as homelessness, alcohol misuse and other drugs may impact negatively on the young person
- Provision of therapeutic services using a holistic family centred approach, work with young people and their families to provide supportive and appropriate early intervention services increasing capacity of young people to make informed decisions at key points in their lives
- Undertake community development, community engagement and community capacity activities with the aim of building collaborative links with relevant service providers including schools. Including, delivery of community education and group work as required.
- Proactively participate in action research and other service evaluation processes to promote the needs of young people and their families, identify trends in the community and continually improve service delivery and responses
- Complete required administrative work in line with contract requirements, including maintaining accurate client data collection processes, file notes and reports
- Represent Relationships Australia Tasmania at meetings/events as required.
- Any other duties as required and within the general scope of responsibilities of this position

Position Relationships

Manager	Manager, Support and Case Management Services, North/North West
Direct Report(s)	Nil
Other(s)	RA Tas staff, other internal and external stakeholders

Extent of Authority

Undertake direction from Manager and the established protocols, policies, procedures, and work instructions.

Organisational Responsibilities

- Demonstrate professional workplace behaviours at all times in accordance with the organisation's Code of Conduct and Code of Ethics and adhere to all organisational policies, procedures, standards, practices and RA Tas values
- Assist RA Tas to create and maintain a safe and healthy work environment by working safely and adhering to all RA Tas Policy, procedures, standards and practices
- Actively participate in regular Supervision sessions in accordance with the RA Tas Supervision Model and positively engage in continued professional development activities
- As an employee of RA Tas you are required to promote a workplace environment that supports the rights of all employees to live free from violence and adhere to the RA Tas Family Violence Support Policy at all times
- Our organisation is a Child Safe organisation and takes child protection seriously. As an employee of RA Tas, you are required to meet the behaviour standards outlined in our Practice and Behaviour Guidelines.

Selection Criteria

Essential Requirements (Skills, knowledge, experience, qualification(s) and/or training)

1. Degree qualification(s) and relevant experience working in one or more of the following areas: social sciences, Social Work, Psychology or education.
2. Demonstrated experience in providing positive and appropriate therapeutic supports and building relationships to support young people and their parents in centre based and outreach settings.
3. Knowledge and understanding of issues relevant to the provision of therapeutic supports to young people and their families with a view to responding to the risk of youth homelessness, disengagement from education, alcohol misuse, other drugs or cultural disconnection
4. Ability to communicate and engage with clients therapeutically and to assist clients with a broad range of intellectual abilities, motivational levels, and health profiles, and from a range of socio-economic backgrounds
5. Demonstrated ability to proactively build relationships with key stakeholders and enhance community capacity
6. Demonstrated capacity to reflect on practice, to analyse and review program activities and provide verbal and written reports
7. Ability to work within and positively advance the mission and values of Relationships Australia Tasmania

Desirable Attributes

8. Current drivers licence

Special Requirements

- Appointment to this position will be subject to a current and satisfactory National Police Check and Working with Children Registration
- Some intrastate and interstate travel may be required in the position

Working Conditions

- Some out of hours work may be required in order to satisfy operational requirements
- The position may involve working with people with challenging behaviours

Approval

Michael Kelly
CEO

March 2021